

## **Q1 year 2 – case study 2**

Client came to the Citizens Advice outreach session for advice on legal action being taken against them.

The client was being pursued by a firm of solicitors acting on behalf of an individual who had a minor accident on the road where the client lived. The road is unadopted meaning the local authority is not responsible for any repairs or damage and any residents would need to have public liability insurance to cover them against any injuries or incidents that occurred outside their property.

Unfortunately, the client was unaware of this and didn't have public liability insurance; they were also not living in their property at the time of the incident.

The client was served with a legal claim from the solicitors stating if they had no insurance the client would be pursued for damages for the person's injury.

The client was extremely concerned and worried about what may happen and didn't know how to respond to the solicitors.

As there is no legal aid available for this particular type of case and as the client was unable to afford a solicitor the Citizens Advice suggested they apply for legal help using the free Bar Pro Bono scheme.

Citizens Advice completed the application form on behalf of the client and posted all the documents to the Bar Pro Bono Unit in London.

Several weeks later, the client contacted Citizens Advice to confirm they have been taken on by the Bar Pro Bono Unit and were in the process of being allocated a solicitor. The client thanked us for making the referral on their behalf. As a result of the client getting this free legal help they can have fair and equal representation in this complicated case.